



GUIA RÁPIDO VENDA DE COMBOS ATM's BRA-GR-TV-TRA-00

Confidentiality Clause

This document and its attachments contain strategic business information, trade secrets and in general the know-how of Carbondale, S.L. Co., (“Scanton US” or “Carbondale”), and its group, derived from commercial experience and research and development programs, which has been compiled for exclusive use by the groups’ affiliates (and, particularly, by certain of their employees and senior staff), with the goal of securing and expanding the group’s long term profitability and return. The content of this document and its attachments is, therefore, strictly confidential to the recipient/s, and for their exclusive use only.

In this document and its attachments, “**Confidential Information**” shall mean any document or information (containing economic, financial, technical, commercial, strategic or any other kind of information) that is by any means provided (orally, in written form or recorded in any kind of support) and at any time, whether prior or subsequent to the date of this document or its attachments, and that is not otherwise publicly available, relating to Carbondale, any company within its group or any related party of the foregoing, including, but not limited to, scientific technical or architectural information; information relative to the current or proposed business, commercial experiences, sales, and marketing plans, including, but not limited to, financial information, contractual terms or customer lists and data; drawings, designs, samples, computer programs and software devices; costs and pricing information; and identification of personnel or other possible resources for possible use in the business. In particular, any document and information: (i) marked as confidential or similar; (ii) identified by Carbondale or its personnel, whether in writing or orally, as Confidential Information; (iii) that has a commercial value; (iv) that is not generally available in the market or industry; or (v) which, in view of its nature or the circumstances in which it is disclosed, must, in good faith, be treated as confidential, shall be considered Confidential Information.

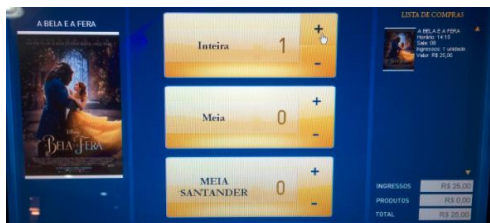
The recipient/s of this document and its attachments undertake/s at all times to treat and hold the Confidential Information in secret and as confidential information and they shall neither communicate nor disclose it whether directly or indirectly (orally or in writing) to any other private individual or legal person without the prior written consent from, except only to those members of its personnel who need to know such information in rendering their services or if such disclosure is expressly authorised by Carbondale. The disclosure, distribution, electronic transmission or copying by any means of the Confidential Information is strictly prohibited. The recipient/s of this document and its attachment agree/s not to duplicate, distribute or disclose by any means any information contained herein.



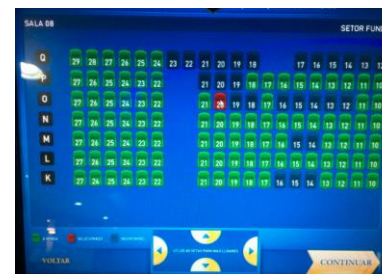
Nota: Não há opção do cliente comprar somente Combo no ATM.



A



Depois, escolher o tipo de ingresso:
interia, meia entrada ou Santander.



Selecionar a(s) poltrona(s) desejada(s).

B



Selecionar o(s) sabor(es) desejado de suco
ou refrigerante.



O cliente deve selecionar o Combo
desejado. Em seguida, clicar em Continuar.

Nota: No ato de concluir a venda, o cliente deve optar somente por uma forma de pagamento (neste caso, somente cartão).



B



Caso o cliente queira incluir o CPF, clicar na opção CPF. Em seguida, clicar em Concluir para efetuar o pagamento.



Selecionar a forma de pagamento. Logo depois, inserir o cartão para concluir a venda.



O responsável pelo Turno deve orientar o cliente a se dirigir na Bomboniere para retirada do Combo. Informar a fila correta.

Notas: Sempre, deve haver um responsável pelo Turno próximo aos ATM's orientando os clientes a retirarem o Combo na Bomboniere.

Se houver solicitação de estorno, seguir o mesmo procedimento descrito no Guia Rápido Técnicas de Venda Combo Amigos Biheteria.