

# Rentokil PCI - Pest Management Complaint Audit Report

## Audit Details

Cinepolis India Pvt. Ltd.

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## Status

**Completed**

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## RPCI Audit No:

PMCA202308263919

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## Customer Name

Cinepolis India Pvt. Ltd.

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## Address

World Trade Park, 1st floor, JLN Marg, malviya Nagar, Jaipur, Rajasthan 302017

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## Contact Person Details / Designation (SPOC)

Mr. Vinay Ji

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## Phone

9773986365

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## Email

uh\_jaipur@cinapolis.com

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## Rentokil PCI serving Branch / Office:

Jaipur Branch

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## Conducted on

26th August, 2023 10:52 AM

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## Audited by

Prakash Chouhan

## Customer Services Information

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**Location & Area of Location (Sq. ft. / Sq. mt.)**

NA

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**Services Applicable in the Location**

GSS IAM PPS IFM IMM

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**Pest Covered**

Cockroach Ants Flies Mosquitoes Rodents

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**Other Services & Pest**

NA

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**Observations :****Observation 1****Location:**

Kitchen area

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**Observation:**

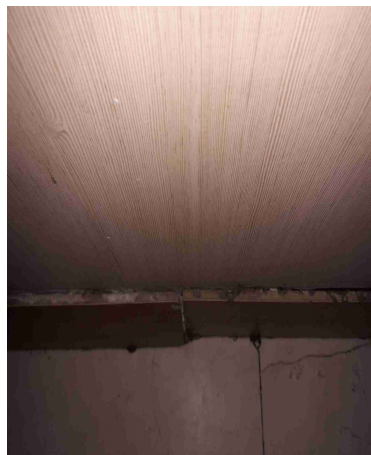
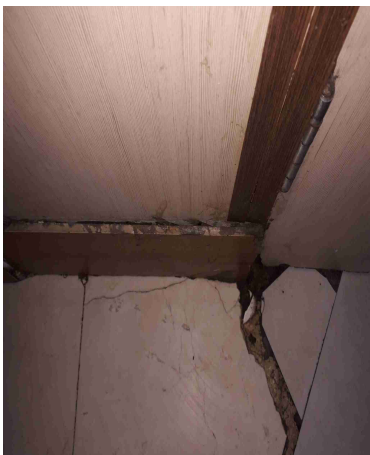
Inside the kitchen there were seen lots of cracks and crevices need to be grouted using the cement so that cockroaches and othe minor pests won't hide inside them and breeding and shelter points can be eradicated.

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**Pest Observed / Possibility**

Cockroach Flies

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**Images**

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**RECOMMENDATIONS - Rentokil PCI:**

Tchnician Mr. Mahendra Singh has been instructed to do gel batting at this areas

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## RECOMMENDATIONS- CUSTOMER

Closed this areas gap help of cement & silicon.

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### Observation Status

NEW

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### PRIORITY

HIGH

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### Assigned to

BOTH

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## Observation 2

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### Location:

Kitchen machinery areas

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### Observation:

Machinery back side is seen in need of cleaning

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### Pest Observed / Possibility

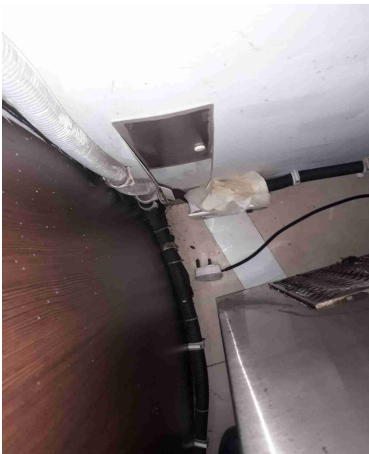
Cockroach

Ants

Flies

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### Images



## RECOMMENDATIONS - Rentokil PCI:

please keep this areas clean

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## RECOMMENDATIONS- CUSTOMER

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### Observation Status

NEW

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### PRIORITY

LOW

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### Assigned to

CUSTOMER

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### Observation 3

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#### Location:

Kitchen makeline area

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#### Observation:

RPCI technician does not get proper space at this area while doing service due to which gel batting or other service is not able to be completed properly at this place

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#### Pest Observed / Possibility

Cockroach

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#### Images



### RECOMMENDATIONS - Rentokil PCI:

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## RECOMMENDATIONS- CUSTOMER

Please this machinery area needs to get proper space at the time of service by RPCI technician

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### Observation Status

NEW

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### PRIORITY

HIGH

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### Assigned to

CUSTOMER

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### Observation 4

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#### Location:

Kitchen area

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#### Observation:

Inside the kitchen there were seen lots of cracks and crevices need to be grouted using the cement so that cockroaches and othe minor pests won't hide inside them and breeding and shelter points can be eradicated.

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#### Pest Observed / Possibility

□

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#### Images



#### RECOMMENDATIONS - Rentokil PCI:

Tchnician Mr. Mahendra Singh has been instructed to do gel batting at this areas

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## RECOMMENDATIONS- CUSTOMER

Closed this areas gap help of cement & silicon.

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### Observation Status



### PRIORITY



### Assigned to



## Summary :

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### Description:

Please close all the gaps mentioned in the report as recommendations.

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### Next Audit Date:

2023-08-26

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### Signature of Customer

26/08/2023 11:24:54 am

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Mr. Vinay Ji

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### Signature of Auditor

26/08/2023 11:24:58 am



Prakash Chouhan

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